

~Policies~

(Please read through this policies page to address the policy for your specific order type.)

All Phone Consultations Are Free!

~RELAX IN BEAUTIFUL, CHARMING SETTINGS!!~
Now Serving Brides Nationwide!

~In-Person Consultations~

Sun*Kissed Designs is now more mobile than ever! For your convenience we can hold our first initial consultation at a local location that is convenient to and for you!

At our scheduled meeting time, I show you the current couture line of wedding gowns and accessories and discuss with you my policies, my process and my fees. We also discuss your vision for your wedding day or special event, the budget for your gown needs and any special requests for your gown! During your consultation, you can expect all of your questions to be answered and the contractual agreement to be explained. This is also a great time to think about any gowns for the bridal party or any additional accessories you would like for your non-bridal event that you would like me to create as well!

For more information about in-home consultations, in-person consultations and their locations and applicable consultation fees, please send a message through the Contact Form.

~Please arrive on time for your scheduled consultations.

~In-Person Consultations are scheduled during company business hours~

~Hours of Operation~

Tuesday-Thursday 10am~7pm

Friday and Saturday 11am~7pm

Sunday and Monday~ By Appointment Request

{Consultation Appointment Times are available before or after the hours of operation by special request.}

~It is requested that you set aside approximately 1 hour of quiet, uninterrupted time for our meeting together. I do not want you to feel rushed in any way! Consultations can take longer or end sooner than 1 hour depending on your needs. At the close of our consultation, we will discuss the direction you are ready to take for your gown!

~At Sun*Kissed Designs children are adored! But various machinery and tools are used that are not safe around children. It is asked that any children accompanying you be supervised by another adult during your visit.

~Because of the nature of your gown creation, no food or drinks are allowed.

~At Sun*Kissed Designs pets and furry friends are adored as well. But due to the nature of your gown creation they are not allowed in the space unless they are service animals.

~Please call at least 24 hours in advance to reschedule your consultation.

~Please call if appointments are needed outside of business hours for availability.

~Email confirmations are sent for each consultation Respond quickly if your scheduled time needs to change.

~SAVE YOUR GAS!! I'LL COME TO YOU!!

~In-Home Consultations~

In-Home Consultations allow you to schedule a time to meet with me at your convenience! I arrive at your home at our scheduled meeting time, to show you the current couture line of wedding gowns and accessories and discuss with you my policies, my process and my fees.

We also discuss your vision for your wedding day or special event, the budget for your custom gown and any special requests for your gown! During your consultation, you can expect all of your questions to be answered and the contractual agreement to be explained. This is also a great time to think about any gowns for the bridal party or accessories that you would like me to create as well!

It is requested that you set aside approximately 1 hour of quiet, uninterrupted time for our meeting together. I do not want you to feel rushed in any way! Consultations can take longer or end sooner than 1 hour depending on your needs. At the close of our consultation, we will discuss the direction you are ready to take for your gown!

Whether you choose an In-Office Consultation or an At-Home Consultation, when you are ready for me to proceed in making your gown, you will sign and date the contract and agreement. The full payment amounts for your Wedding Gown/Custom Gown Order and any Accessories, any special order fees and all applicable sales taxes are due at the signing of the contract. You will be given more information about the creation of your gown and your schedule of fittings as well. And then your dream wedding gown or custom gown will be created!

Set up a consultation by using the "Contact" tab above. Once you have requested a consultation, you will be sent an email to schedule our meeting together, followed by an appointment confirmation email. If for any reason you are unable to keep your appointment, no worries, just call in advance to reschedule!

Consultations are scheduled during Hours of Operation.

~Hours of Operation~

Tuesday-Thursday 10am~7pm

Friday and Saturday 11am~7pm

Sunday and Monday~ By Appointment Request

{Consultation Appointment Times are available before or after the hours of operation by special request.}

I look forward to meeting with you!!

~On Line Ordering~

To make a purchase in the online boutique click the highlighted links or visit the "[Sun*Kissed Designs Boutique](#)" tab above!

Each item is custom created when the order is placed. Please allow 2-5 business days for the creation and processing of the items in your order. You will be emailed immediately after your order has been submitted to give you a time estimation. Please email a detailed description of all custom requests and of any request for rush orders and deliveries. Any additional fees for these services will be quoted and discussed and any applicable fees will be billed separate of you order. Both Standard and Rush Delivery options are available at checkout. Rush Order requests must be emailed to ensure timely completion. Rush Delivery is the expedited shipping time and fee after the standard order creation time of 2-5 business days. Rush Order differs from Rush Delivery. For Rush Orders you will pay an additional fee plus your order total for me to start working on your order in order to be rush delivered as well. The creation time for Rush Orders is 2-3 business days. Rush Delivery rates also apply.

~Shipping Rates~

~Purchase Total~ ~Standard Delivery Rate~ (2-7 Business Days Delivery) ~Rush Delivery~
(2-3 Business Days)

\$0.01-\$47.00	\$6.00	\$12.00
\$47.01-\$100.00	\$10.00	\$20.00
\$100.01-\$499.99	\$15.00	\$30.00
\$500.00 and up	\$25.00	\$50.00

A 6% MD Sales Tax will be added to all MD orders. Out of State customers are responsible for state and local taxes.

All items are custom created and are subject to the policy of no returns, refunds or cancellations. For online orders only, you can exchange your item for another order of equal value, just pay the return and exchange order shipping charges, the only exceptions being Boudoir, Swim and Ready-to-Wear, which are non-refundable, no exchanges or returns, for sanitary reasons. I want you to be satisfied with your order, if for any reason you are not satisfied, simply explain your concern and I will keep working until you have the item of your dreams!

With any custom created products, color variations and slight variations are to be expected and do not diminish from the value of the product or the integrity of the design. In the event that a color or fabric needs to be substituted, you will be notified by email. For any questions or custom order requests, please email chantelfrancina@sunkissedbridal.com.

~Online Ordering for the ~By the Sea~ Jewelry Collection~

*Items in the ~By the Sea~ Jewelry Collection are transacted through the online store for Sun*Kissed Designs at the Square Marketplace. All sales are final. There are no refunds or returns. We will gladly accept item exchanges, within the price range of your original purchase, within 14 days. Please allow 2-3 days for processing your order and then the standard shipping time of 5-7 days. For any questions or custom order requests, please email*

chantelfrancina@sunkissedbridal.com

~Online Ordering of Boudoir, Swim and Ready-to-Wear Collections~

*Items in the Boudoir, Swim and Ready-to-Wear Collections are transacted through the online store for Sun*Kissed Designs at the Square Marketplace. All sales are final. For sanitary reasons, there are no refunds, exchanges or returns. Please refer to the size chart before ordering and if you have any questions about sizes, send an email before ordering. Please allow 2-3 days for processing your order and then the standard shipping time of 5-7 days. For any questions or custom order requests, please email chantelfrancina@sunkissedbridal.com*